

RETURN PROCEDURE



Please note that if any of the following apply, the item is not covered by the warranty.

- The tank look like it has been used for a prolonged period of time.
- The tank is full of sediment and dirty.
- The underside of the feet looks like they have been scraped because the tank has been dragged when full.
- The tank looks like it has been cut.
- The support band has not been installed properly on the 750L and 1000L tanks.
- The tap has not been installed properly.

The only reason for a merchandise return is that the tank has a manufacturing fault. In this case, there will be leaks immediately after the tank has been filled.

If applicable, please send by email to: retour@biofloral.com

- The video of the leak.
- The picture of the underside of the feet.
- The picture of the underside of the FlexiTank.
- The picture of the lot # de lot which is located near the zipper of the lid.

