



## GOODS RETURN CRITERIONS

LightRail offers a 2 year limited warranty for the 3.5 or 4.0 LightRail from the date of purchase.

For any problem, please contact the Lightrail customer service at 1-877-674-9294 or by email: [sales@lightrail3.com](mailto:sales@lightrail3.com)

They will provide you an RMA# and give you the address to send your motor (if applicable). For lightRail 4.0, you also need to send the power transformer.

**\*\*Attention, do not send the rails\*\***

### **Limited warranty**

The warranty can be voided for products that have been misused or that have been altered.